

## APPLICATION NOTE

## **Audio Jukebox**

The Audio Jukebox uses Shockwave Flash Objects for the audio samples and has been extensively tested on many different computers with both IE and Firefox browsers. We have no known issues with the operation of the Jukebox but please read the following if you are experiencing problems with your particular computer set-up.

- 1. Read the News Page on the website first to understand which buttons are active.
- 2. Make sure that the buttons on the News Page activate the sound samples.
- 3. Make sure that Macromedia Flash Player is correctly installed and associated with your browser.
- 4. Make sure that the file type association settings are correct and that a .swf file opens with IE or your designated browser.
- 5. Make sure that your Temporary Internet File capacity has been set high enough and that it is not full. If it is full you can delete the temp files or set the limit higher. In Firefox these settings are called cache settings.
- 6. Run a virus check together with a spyware search to see if any malware have got into your system.

We have no reports of the jukebox not working due to code error but I hope the above may be of help in getting it to work correctly for you.